



BRIGHAM
AND
WOMEN'S
HOSPITAL



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Lloyd David
Creative Workplace Learning
311 Washington Street
Brighton, MA 02135

Dear Lloyd:

I write to thank you and your teaching staff for your many expert and wide-ranging contributions establishing an English-as-a-Scientific (Second) Language program at Brigham & Women's Hospital designed to teach internationally trained physicians and scientists with advanced degrees (MDs and PhDs) how to converse, write and make scientific presentations. You were willing to take the lead in establishing the program from scratch, applying your rigorous standards of pre-testing and re-testing to monitor progress, and helping us learn how to evaluate progress and best teach our needy trainees. Many hundreds of trainees took advantage of your courses throughout the year over the past five or so years. In my opinion, the Research Career Development Committee of the BWH Research Council, which I co-chaired, could not have done this so well with any other group.

I know from first hand experience watching at least six postdoctoral students from our NMR Laboratory that the program was a huge success. Together they encompassed all skill levels, and each improved. Each demonstrated improvement in daily conversation making it easier to plan experiments with them; each demonstrated greater poise and confidence making scientific presentations at group meetings and in official international meetings; each improved in their ability to write scientific papers. One of them found your courses so valuable he made every effort to attend every day!

I value your many contributions to this important program, and recommend you to any group seeking to provide expert instruction in English.

Sincerely yours,

Joanne S. Ingwall, PhD

JSI/lj